

232273

Duke, Daphne

From: Purvis, Melissa
Sent: Friday, September 16, 2011 1:15 PM
To: Duke, Daphne
Subject: FW: Water increase by Carolina Water Service

RECEIVED

11:50
MAIL/DMS

From: WALTER GLORIA HEIN [mailto:waltergloria@bellsouth.net]
Sent: Fri 9/16/2011 1:08 PM
To: Chairman.Howard; Vice; Commissioner.Mitchell; Commissioner.Fleming; Commissioner.Hamilton; Commissioner.Hall; Commissioner.Whitfield
Subject: Water increase by Carolina Water Service

Dear Commissioners:

We understand there is a meeting on Monday to discuss the proposed 80%(!) increase being proposed for our area. My husband and I attended the meeting here in Lake Wylie this summer where we listened for better than 2-1/2 hours as resident after resident pleaded with you all to NOT raise the rates; stating what the raised rates would do to family budgets, and talking about poor service received, etc., etc. My husband and I moved from Pennsylvania 7 years ago and were just flabbergasted at the water rates here. We paid \$75 per quarter when we lived in Pennsylvania and even less when we lived in Ohio before that.

We do not feel there is any good reason for our rates to be as high as they are. In the summer time our rates often are well over \$200. You can do the math on what the rates would be if a raise is enacted. Indeed if we had thought to ask about the water rates before we purchased our home this would have likely changed our mind on buying in this area. With so many people having difficulty selling their homes now, one can imagine what it would be like should these exorbitant rates be charged.

I would PLEAD with you to refuse this request. **If this request is approved**, we in this area will do everything possible to try to get replacement commissioners appointed.

We are sorry we are unable to attending the meeting on Monday due to work schedules.

Thank you.

Gloria Hein

Gates, Nina

From: WALTER GLORIA HEIN [waltergloria@bellsouth.net]
Sent: Friday, September 16, 2011 1:09 PM
To: Chairman.Howard; Vice; Commissioner.Mitchell; Commissioner.Fleming;
Commissioner.Hamilton; Commissioner.Hall; Commissioner.Whitfield
Subject: Water increase by Carolina Water Service

Dear Commissioners:

We understand there is a meeting on Monday to discuss the proposed 80%(!!) increase being proposed for our area. My husband and I attended the meeting here in Lake Wylie this summer where we listened for better than 2-1/2 hours as resident after resident pleaded with you all to NOT raise the rates; stating what the raised rates would do to family budgets, and talking about poor service received, etc., etc. My husband and I moved from Pennsylvania 7 years ago and were just flabbergasted at the water rates here. We paid \$75 per quarter when we lived in Pennsylvania and even less when we lived in Ohio before that.

We do not feel there is any good reason for our rates to be as high as they are. In the summer time our rates often are well over \$200. You can do the math on what the rates would be if a raise is enacted. Indeed if we had thought to ask about the water rates before we purchased our home this would have likely changed our mind on buying in this area. With so many people having difficulty selling their homes now, one can imagine what it would be like should these exorbitant rates be charged.

I would PLEAD with you to refuse this request. **If this request is approved**, we in this area will do everything possible to try to get replacement commissioners appointed.

We are sorry we are unable to attending the meeting on Monday due to work schedules.

Thank you.

Gloria Hein
The Landing, Lake Wylie/Clover